# BAKER & HOSTETLER COUNSELLORS AT LAW

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September 28, 1995

EP 2 8 1995

Mr. William F. Caton Acting Secretary Federal Communications Commission 1919 M Street, N.W Room 222 Washington, D.C. 20554

Re: Ex Parte Presentation--RM-8658

Dear Mr. Caton:

Today, HEAR-IT NOW sent the enclosed letter regarding RM-8658 to Chairman Reed Hundt, Commissioner James Quello, Commissioner Andrew Barrett, Commissioner Rachelle Chong, Commissioner Susan Ness, Richard Smith, Regina Keeney, Gerald Vaughan, John Cimko, Daniel Phythyon, Michael Buas and Stan Wiggins.

Pursuant to Section 1.1206(a)(1) of the Commission's Rules, an original and one copy of this letter, with enclosures, are being filed with your office. Please contact the undersigned if you have any questions.

Respectfully submitted,

Frederick H. Graefe

Counsel to HEAR-IT NOW

**Enclosures** 

cc:

Chairman Reed Hundt (w/o Encl.)
Commissioner James Quello (w/o Encl.)
Commissioner Andrew Barrett (w/o Encl.)
Commissioner Rachelle Chong (w/o Encl.)
Commissioner Susan Ness (w/o Encl.)
Richard Smith (w/o Encl.)

Regina Keeney (w/o Encl.) Gerald Vaughan (w/o Encl.) John Cimko (w/o Encl.) Daniel Phythyon (w/o Encl.) Michael Buas (w/o Encl.) Stan Wiggins (w/o Encl.)



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September 28, 1995

The Honorable Reed E. Hundt Chairman Federal Communications Commission 1919 M Street, N.W. Room 814 Washington, D.C. 20554

Re: Ex Parte Presentation (RM-8368)

Dear Mr. Chairman:

Recently, you received a copy of a letter from Mr. Thomas Wheeler of the Cellular Telecommunications Industry Association describing a September 13, 1995, media event in which the former Miss America, Ms. Heather Whitestone, used an <u>analog</u> cellular telephone equipped with a special supplemental access device to receive a call from First Lady Hillary Rodham Clinton. In his letter, Mr. Wheeler claims that this event "demonstrates the wireless telecommunications industry's continuing commitment to ensure that all people have access to communications wherever and whenever they want."

Mr. Wheeler's letter and its attachments offer no information of relevance to the instant proceeding. HEAR-IT NOW has requested the FCC to investigate issues of access to new <u>digital</u> PCS telephones by the more than four million Americans who wear hearing aids. The event described by Mr. Wheeler clearly involved an <u>analog</u>, not a <u>digital</u>, wireless telephone.

Furthermore, the demonstration of the supplemental access device was misleading in that it appeared Ms. Whitestone actually spoke into the analog cellular phone. A review of the videotape of the event reveals that attached to the cord leading from the analog phone to Ms. Whitestone's left ear was a small microphone near the left side of her jaw. Ms. Whitestone not only listened to Mrs. Clinton through the supplemental access device, but also spoke to the First Lady through the microphone attached to that device. All

The Honorable Reed E. Hundt September 28, 1995 Page Two

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Finally, there is no evidence that external supplemental access devices would work with a digital GSM PCS telephone. A hearing aid must be adjusted to the "T-coil" setting in order to use a device such as the one demonstrated by Ms. Whitestone. Setting the hearing aid to the "T-coil" position increases the hearing aid's sensitivity to interference which, in turn, would make the hearing aid more susceptible to GSM interference.

As HEAR-IT NOW noted in its rep y comments, placing the burden of access to advanced telecommunications devices on the more than four million individuals who wear hearing aids would require these individuals to navigate a maze of options at their own expense in order to gain access to PCS networks. Such a "separate but equal" approach to access is inherently unfair and ultimately serves only to mask, rather than to solve, underlying problems.

HEAR-IT NOW once again urges the FCC to establish a negotiated rulemaking proceeding to expedite resolution of its petition. By initiating such a proceeding, the FCC will ensure that the public interest is truly represented in searching for solutions to the problem of PCS compatibility with hearing aids.

Yours very truly,

Frederick H. Graefe

Counsel to HEAR-IT NOW

Inducte H. Grange

cc: Commissioner James Quello
Commissioner Andrew Barrett
Commissioner Bachello Chang

Commissioner Rachelle Chong Commissioner Susan Ness

Richard M. Smith

Regina Keeney

Gerald P. Vaughan

John Cimko

Daniel Phythyon

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September 28, 1995

The Honorable James H. Quello Commissioner Federal Communications Commission 1919 M Street, N.W. Room 802 Washington, D.C. 20554

Re: Ex Parte Presentation (RM-8368)

Dear Commissioner Quello:

Recently, you received a copy of a letter from Mr. Thomas Wheeler of the Cellular Telecommunications Industry Association describing a September 13, 1995, media event in which the former Miss America, Ms. Heather Whitestone, used an analog cellular telephone equipped with a special supplemental access device to receive a call from First Lady Hillary Rodham Clinton. In his letter, Mr. Wheeler claims that this event "demonstrates the wireless telecommunications industry's continuing commitment to ensure that all people have access to communications wherever and whenever they want."

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The Honorable James H. Quello September 28, 1995 Page Two

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As HEAR-IT NOW noted in its reply comments, placing the burden of access to advanced telecommunications devices on the more than four million individuals who wear hearing aids would require these individuals to navigate a maze of options at their own expense in order to gain access to PCS networks. Such a "separate but equal" approach to access is inherently unfair and ultimately serves only to mask, rather than to solve, underlying problems.

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Counsel to HEAR-IT NOW

cc: Chairman Reed E. Hundt
Commissioner Andrew Barrett
Commissioner Rachelle Chong
Commissioner Susan Ness
Richard M. Smith
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September 28, 1995

The Honorable Andrew C. Barrett Commissioner Federal Communications Commission 1919 M Street, N.W. Room 826 Washington, D.C. 20554

Re: Ex Parte Presentation (RM-8368)

Dear Commissioner Barrett:

Recently, you received a copy of a letter from Mr. Thomas Wheeler of the Cellular Telecommunications Industry Association describing a September 13, 1995, media event in which the former Miss America, Ms. Heather Whitestone, used an <u>analog</u> cellular telephone equipped with a special supplemental access device to receive a call from First Lady Hillary Rodham Clinton. In his letter, Mr. Wheeler claims that this event "demonstrates the wireless telecommunications industry's continuing commitment to ensure that all people have access to communications wherever and whenever they want."

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The Honorable Andrew C. Barrett September 28, 1995 Page Two

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As HEAR-IT NOW noted in its reply comments, placing the burden of access to advanced telecommunications devices on the more than four million individuals who wear hearing aids would require these individuals to navigate a maze of options at their own expense in order to gain access to PCS networks. Such a "separate but equal" approach to access is inherently unfair and ultimately serves only to mask, rather than to solve, underlying problems.

HEAR-IT NOW once again urges the FCC to establish a negotiated rulemaking proceeding to expedite resolution of its petition. By initiating such a proceeding, the FCC will ensure that the public interest is truly represented in searching for solutions to the problem of PCS compatibility with hearing aids.

Yours very truly,

Frederick H. Graefe

Counsel to HEAR-IT NOW

cc: Chairman Reed E. Hundt
Commissioner James Quello
Commissioner Rachelle Chong
Commissioner Susan Ness
Richard M. Smith
Regina Keeney
Gerald P. Vaughan
John Cimko
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September 28, 1995

The Honorable Rachelle B. Chong Commissioner Federal Communications Commission 1919 M Street, N.W. Room 844 Washington, D.C. 20554

Re: Ex Parte Presentation (RM-8368)

Dear Commissioner Chong:

Recently, you received a copy of a letter from Mr. Thomas Wheeler of the Cellular Telecommunications Industry Association describing a September 13, 1995, media event in which the former Miss America, Ms. Heather Whitestone, used an analog cellular telephone equipped with a special supplemental access device to receive a call from First Lady Hillary Rodham Clinton. In his letter, Mr. Wheeler claims that this event "demonstrates the wireless telecommunications industry's continuing commitment to ensure that all people have access to communications wherever and whenever they want."

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The Honorable Rachelle B. Chong September 28, 1995 Page Two

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Frederick H. Graefe

Counsel to HEAR-IT NOW

Frederick A-lamete

CC: Chairman Reed E. Hundt
Commissioner James Quello
Commissioner Andrew Barrett
Commissioner Susan Ness
Richard M. Smith
Regina Keeney
Gerald P. Vaughan
John Cimko
Daniel Phythyon
Michael Buas
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September 28, 1995

The Honorable Susan Ness Commissioner Federal Communications Commission 1919 M Street, N.W. Room 832 Washington, D.C. 20554

Re: Ex Parte Presentation (RM-8368)

Dear Commissioner Ness:

Recently, you received a copy of a letter from Mr. Thomas Wheeler of the Cellular Telecommunications Industry Association describing a September 13, 1995, media event in which the former Miss America, Ms. Heather Whitestone, used an analog cellular telephone equipped with a special supplemental access device to receive a call from First Lady Hillary Rodham Clinton. In his letter, Mr. Wheeler claims that this event "demonstrates the wireless telecommunications industry's continuing commitment to ensure that all people have access to communications wherever and whenever they want."

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The Honorable Susan Ness September 28, 1995 Page Two

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Frederick H. Graefe

Counsel to HEAR-IT NOW

Friduck H. Groefe

cc: Chairman Reed E. Hundt
Commissioner James Quello
Commissioner Andrew Barrett
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September 28, 1995

Mr. Richard M. Smith Chief Office of Engineering and Technology Federal Communications Commission 2025 M Street, N.W. Room 7002 Washington, D.C. 20554

Re: Ex Parte Presentation (RM-8368)

Dear Mr. Smith:

Recently, you received a copy of a letter from Mr. Thomas Wheeler of the Cellular Telecommunications Industry Association describing a September 13, 1995, media event in which the former Miss America, Ms. Heather Whitestone, used an analog cellular telephone equipped with a special supplemental access device to receive a call from First Lady Hillary Rodham Clinton. In his letter, Mr. Wheeler claims that this event "demonstrates the wireless telecommunications industry's continuing commitment to ensure that all people have access to communications wherever and whenever they want."

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Mr. Richard M. Smith September 28, 1995 Page Two

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Frederick H. Graefe

Counsel to HEAR-IT NOW

cc: Chairman Reed E. Hundt
Commissioner James Quello
Commissioner Andrew Barrett
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Writer's Direct Dial Number (202)

September 28, 1995

Ms. Regina Keeney
Chief, Wireless Telecommunications Bureau
Federal Communications Commission
2025 M Street, N.W.
Room 5002
Washington, D.C. 20554

Re: Ex Parte Presentation (RM-8368)

Dear Ms. Keeney:

Recently, you received a copy of a letter from Mr. Thomas Wheeler of the Cellular Telecommunications Industry Association describing a September 13, 1995, media event in which the former Miss America, Ms. Heather Whitestone, used an <u>analog</u> cellular telephone equipped with a special supplemental access device to receive a call from First Lady Hillary Rodham Clinton. In his letter, Mr. Wheeler claims that this event "demonstrates the wireless telecommunications industry's continuing commitment to ensure that all people have access to communications wherever and whenever they want."

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Ms. Regina Keeney September 28, 1995 Page Two

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Frederick H. Graefe

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Counsel to HEAR-IT NOW

cc: Chairman Reed E. Hundt
Commissioner James Quello
Commissioner Andrew Barrett
Commissioner Rachelle Chong
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### BAKER & HOSTETLER COUNSELLORS AT LAW

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September 28, 1995

Mr. Gerald P. Vaughan
Deputy Chief
Wireless Telecommunications Bureau
Federal Communications Commission
2025 M Street, N.W.
Room 5002
Washington, D.C 20554

Re: Ex Parte Presentation (RM-8368)

Dear Mr. Vaughan:

Recently, you received a copy of a letter from Mr. Thomas Wheeler of the Cellular Telecommunications Industry Association describing a September 13, 1995, media event in which the former Miss America, Ms. Heather Whitestone, used an analog cellular telephone equipped with a special supplemental access device to receive a call from First Lady Hillary Rodham Clinton. In his letter, Mr. Wheeler claims that this event "demonstrates the wireless telecommunications industry's continuing commitment to ensure that all people have access to communications wherever and whenever they want."

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CLEVELAND, OHBO (216) 621-0200 Mr. Gerald P. Vaughan September 28, 1995 Page Two

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Yours very truly,

Frederick H. Graefe

Counsel to HEAR-IT NOW

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Commissioner James Quello
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September 28, 1995

Mr. John Cimko
Chief, Policy Division
Wireless Telecommunications Bureau
Federal Communications Commission
1919 M Street, N.W.
Room 644
Washington, D.C. 20554

Re: Ex Parte Presentation (RM-8368)

Dear Mr. Cimko:

Recently, you received a copy of a letter from Mr. Thomas Wheeler of the Cellular Telecommunications Industry Association describing a September 13, 1995, media event in which the former Miss America, Ms. Heather Whitestone, used an analog cellular telephone equipped with a special supplemental access device to receive a call from First Lady Hillary Rodham Clinton. In his letter, Mr. Wheeler claims that this event "demonstrates the wireless telecommunications industry's continuing commitment to ensure that all people have access to communications wherever and whenever they want."

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Mr. John Cimko September 28, 1995 Page Two

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Finally, there is no evidence that external supplemental access devices would work with a digital GSM PCS telephone. A hearing aid must be adjusted to the "T-coil" setting in order to use a device such as the one demonstrated by Ms. Whitestone. Setting the hearing aid to the "T-coil" position increases the hearing aid's sensitivity to interference which, in turn, would make the hearing aid more susceptible to GSM interference.

As HEAR-IT NOW noted in its reply comments, placing the burden of access to advanced telecommunications devices on the more than four million individuals who wear hearing aids would require these individuals to navigate a maze of options at their own expense in order to gain access to PCS networks. Such a "separate but equal" approach to access is inherently unfair and ultimately serves only to mask, rather than to solve, underlying problems.

HEAR-IT NOW once again urges the FCC to establish a negotiated rulemaking proceeding to expedite resolution of its petition. By initiating such a proceeding, the FCC will ensure that the public interest is truly represented in searching for solutions to the problem of PCS compatibility with hearing aids.

Yours very truly,

Frederick H. Graefe

Counsel to HEAR-IT NOW

cc: Chairman Reed E. Hundt
Commissioner James Quello
Commissioner Andrew Barrett
Commissioner Rachelle Chong
Commissioner Susan Ness
Richard M. Smith
Regina Keeney
Gerald P. Vaughan
Daniel Phythyon
Michael Buas
Stan Wiggins



Washington Square, Suite 1100 • 1050 Connecticut Avenue, N.W. • Washington, D.C. 20036-5304 • (202) 861-1500 Fax (202) 861-1783 • Telex 2357276 Writer's Direct Dial Number (202)

September 28, 1995

Mr. Daniel Phythyon Senior Legal Advisor Wireless Telecommunications Bureau Federal Communications Commission 2025 M Street, N.W. Room 5002 Washington, D.C 20554

Re: Ex Parte Presentation (RM-8368)

Dear Mr. Phythyon:

Recently, you received a copy of  $\varepsilon$  letter from Mr. Thomas Wheeler of the Cellular Telecommunications Industry Association describing a September 13, 1995, media event in which the former Miss America, Ms. Heather Whitestone, used an <u>analog</u> cellular telephone equipped with a special supplemental access device to receive a call from First Lady Hillary Rodham Clinton. In his letter, Mr. Wheeler claims that this event "demonstrates the wireless telecommunications industry's continuing commitment to ensure that all people have access to communications wherever and whenever they want."

Mr. Wheeler's letter and its attachments offer no information of relevance to the instant proceeding. HEAR-IT NOW has requested the FCC to investigate issues of access to new <u>digital</u> PCS telephones by the more than four million Americans who wear hearing aids. The event described by Mr. Wheeler clearly involved an <u>analog</u>, not a <u>digital</u>, wireless telephone.

Furthermore, the demonstration of the supplemental access device was misleading in that it appeared Ms. Whitestone actually spoke into the analog cellular phone. A review of the videotape of the event reveals that attached to the cord leading from the analog phone to Ms. Whitestone's left ear was a small microphone near the left side of her jaw. Ms. Whitestone not only listened to Mrs. Clinton through the supplemental access device, but also spoke to the First Lady through the microphone attached to that device. All

Mr. Daniel Phythyon September 28, 1995 Page Two

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September 28, 1995

Mr. Michael Buas
Office of Engineering and Technology
Federal Communications Commission
2000 M Street, N.W.
Room 230
Washington, D.C 20554

Re: Ex Parte Presentation (RM-8368)

Dear Mr. Buas:

Recently, you received a copy of a letter from Mr. Thomas Wheeler of the Cellular Telecommunications Industry Association describing a September 13, 1995, media event in which the former Miss America, Ms. Heather Whitestone, used an <u>analog</u> cellular telephone equipped with a special supplemental access device to receive a call from First Lady Hillary Rodham Clinton. In his letter, Mr. Wheeler claims that this event "demonstrates the wireless telecommunications industry's continuing commitment to ensure that all people have access to communications wherever and whenever they want."

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Mr. Michael Buas September 28, 1995 Page Two

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# BAKER & HOSTETLER COUNSELLORS AT LAW

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September 28, 1995

Mr. Stan Wiggins
Policy Division
Wireless Telecommunications Bureau
Federal Communications Commission
1919 M Street, N.W.
Room 644
Washington, D.C. 20554

Re: Ex Parte Presentation (RM-8368)

Dear Mr. Wiggins:

Recently, you received a copy of a letter from Mr. Thomas Wheeler of the Cellular Telecommunications Industry Association describing a September 13, 1995, media event in which the former Miss America, Ms. Heather Whitestone, used an <u>analog</u> cellular telephone equipped with a special supplemental access device to receive a call from First Lady Hillary Rodham Clinton. In his letter, Mr. Wheeler claims that this event "demonstrates the wireless telecommunications industry's continuing commitment to ensure that all people have access to communications wherever and whenever they want."

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ORLANDO, FLORIDA (407) 649-4000 Mr. Stan Wiggins September 28, 1995 Page Two

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